

Social Listening

Social media gives people like you and I tools to share experiences with the world and engage with brands directly. With millions of social media posts generated each day, it's impossible to monitor what's being said about you without the help of technology.

Through agreements with major social networks, **Isentia has access to social media content as it happens**. These agreements give us the power to **process over 9 million social media posts each day** from all over the globe in 9 different languages. We'll **deliver only what's relevant to you straight to your Mediaportal**, so you can **focus on what really matters**: uncovering insights and applying these discoveries to your business decisions and strategy.

Facebook Twitter Forums Blogs 4,500,000 3,200,000 432,000 25,000 tweets per day posts per day posts per day posts per day **Youtube** Sina Weibo 6,000 250,000 new videos per day posts per day



Access all your media coverage in one place: Mediaportal.

Mediaportal ingests content across





Twitter

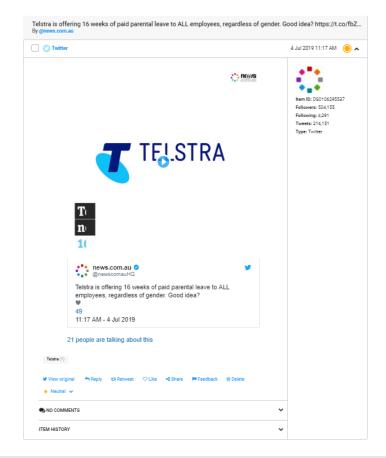
With over 300 million monthly active users and 500 million Tweets per day, it's important to isolate the Twitter content that matters to you. With Mediaportal, you can track relevant conversations as they unfold on Twitter.





- Monitor:
- Keywords
- Hashtags
- Handles
- Emojis



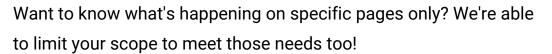




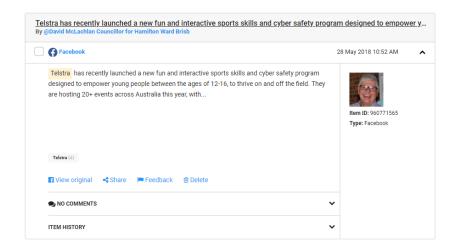
Facebook

Boasting over 2 billion monthly active users, Facebook offers the world a global, 24/7 platform for sharing and consuming content.

Tell us what's important to you, and the world's your oyster. We'll capture public mentions of relevant keywords and hashtags, and deliver them straight to your Mediaportal.





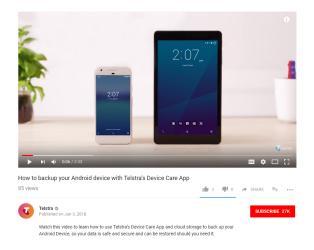






Youtube

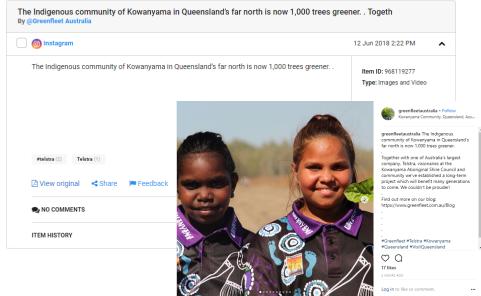
Monitor keyword mentions in the title or description of Youtube videos.





Instagram

Monitor your 30 most important hashtags.



Stay informed

Receive updates on social stories with Mediaportal Alerts and Isentia App Notifications.

Monitor mentions of relevant keywords across a variety of other social media channels; including blogs, forums, Tumblr, Reddit, Sina Weibo (Additional package required POA), Pinterest, Tencent QQ and more.









Pinterest



Reddit

